

FALLING IN LOVE AGAIN

Capt. Helen Heenan, MSc, FRAeS

Skills shortage: what can be done right now?

Global Shortage of Airline Cabin Crew

Malaysia Airlines struggling with staff shortage: reports

AINsight: Quality, Not Quantity, Defines Pilot Shortage

A cabin crew shortage could mean higher ticket prices

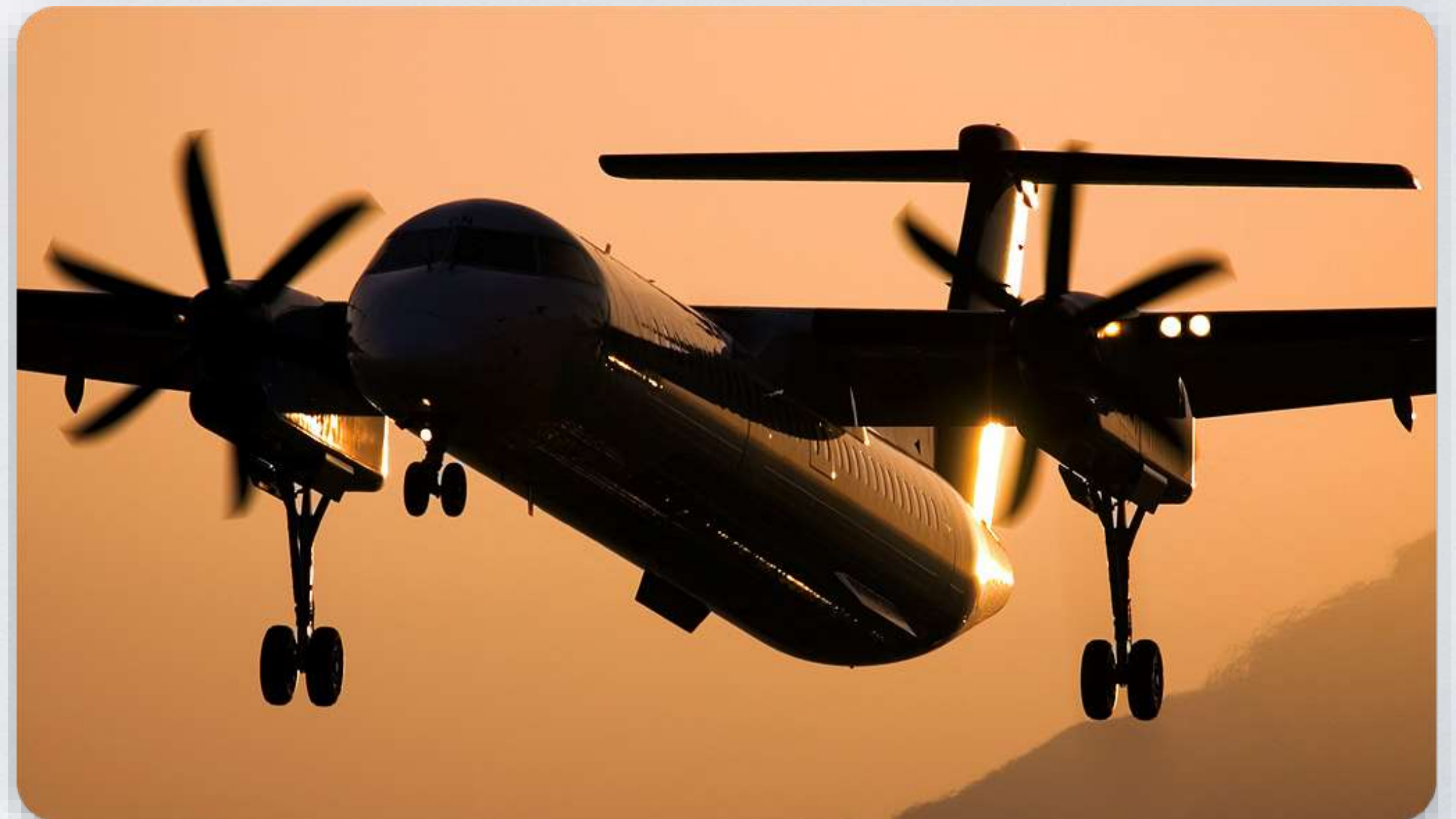
Flight chaos at London Gatwick as air-traffic control staff shortage hits airport again

Luxair halts Antwerp-London flights due to crew shortage

Skills shortage continues to challenge aviation - how the industry can respond



eats2024
C A S C A I S







- Do you have a legal minimum rest period?



- Are your duties within the permitted Flight Duty Period?



- Fatigued?



ORO.FTL.110 - OPERATOR RESPONSIBILITIES

An operator shall:

- (b) ensure that flight duty periods are planned in a way that enables crew members to remain sufficiently free from fatigue so that they can operate to a satisfactory level of safety under all circumstances;

ORO.FTL.110 - OPERATOR RESPONSIBILITIES

An operator shall:

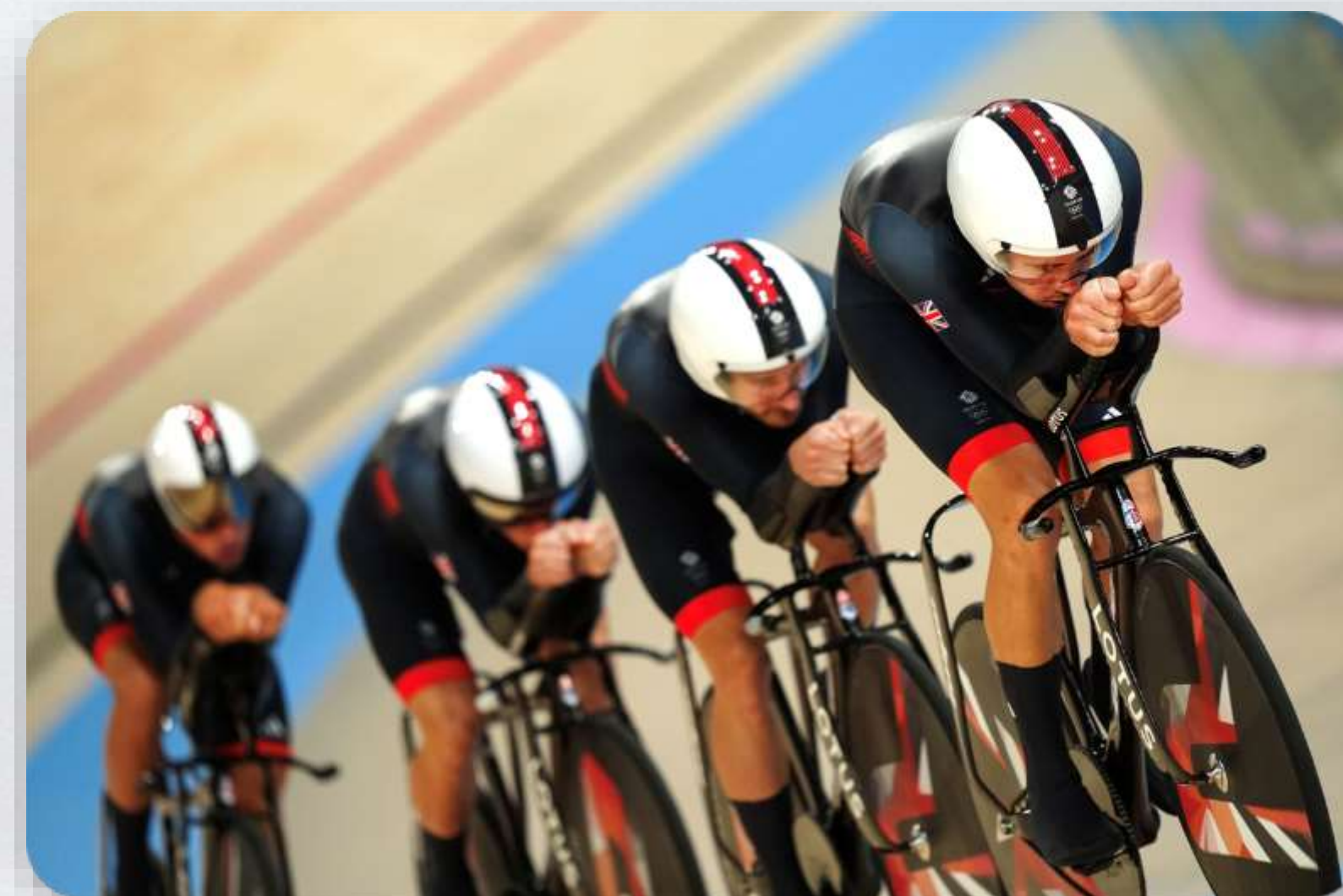
- (i) plan flight duties in order to be completed within the allowable flight duty period taking into account the time necessary for pre-flight duties, the sector and turnaround times;

ORO.FTL.110 - OPERATOR RESPONSIBILITIES

An operator shall:

- (g) provide rest periods of sufficient time to enable crew members to overcome the effects of the previous duties and to be rested by the start of the following flight duty period;

BRITISH CYCLING





90 mins

90 mins



5-10 mins

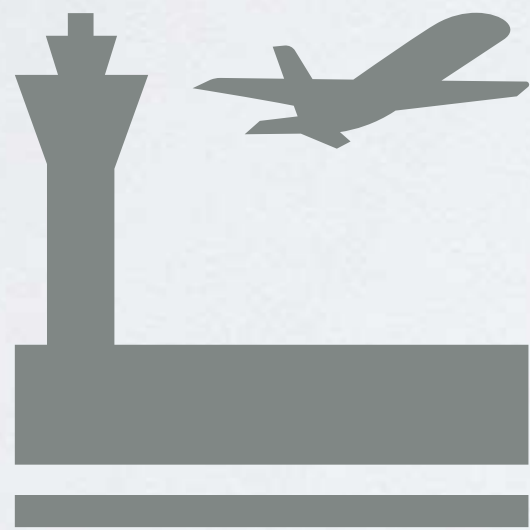
20 mins



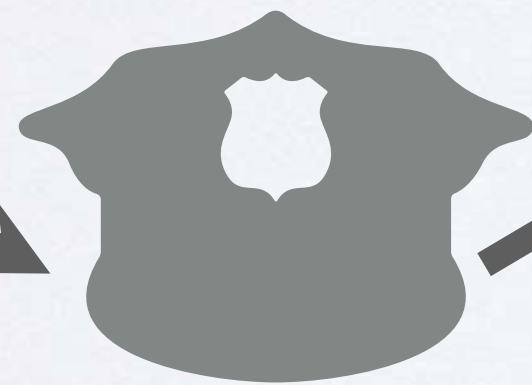
5 mins

10 mins

8 mins



5 mins

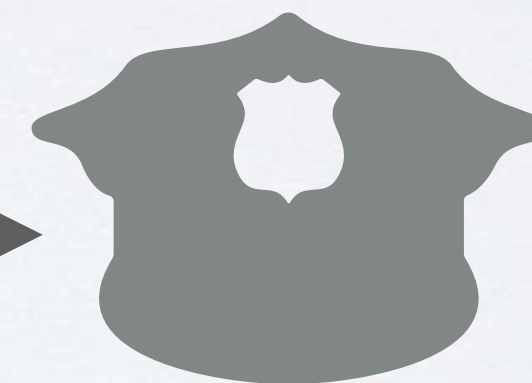


15 mins

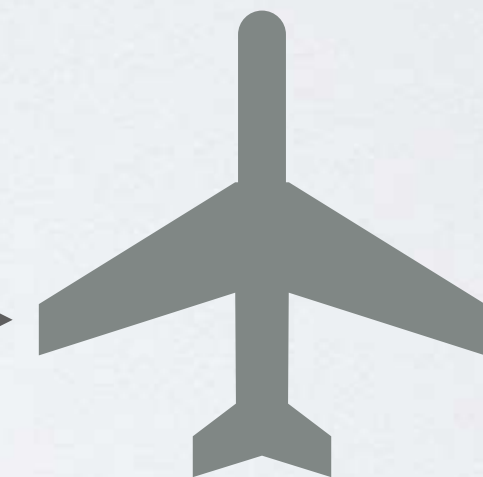
Report Time



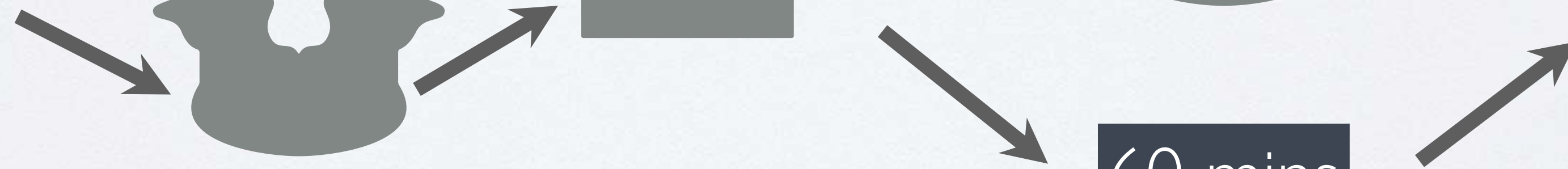
60 mins



STD



60 mins



TASKLOAD

How many things to be done

Make Tea

Get Biscuit

Make Tea

Get Biscuit

10 Minutes

WORKLOAD

How much effort is required

Get Biscuit

Make Tea

2 Minutes

Flight Plan

Outside Walk Around

Performance Calculations

Engineer Callouts

Loadsheet Discrepancies

Briefings

Freight Manifests

Weather

Cross Checking

TASKLOAD

How many things to be done

PRMs

Seating Problems

Passenger Boarding

Cross Checking

Passenger Discrepancies

Missing Passengers

Catering Change

Safety Demonstrations

Aircraft Security Checks

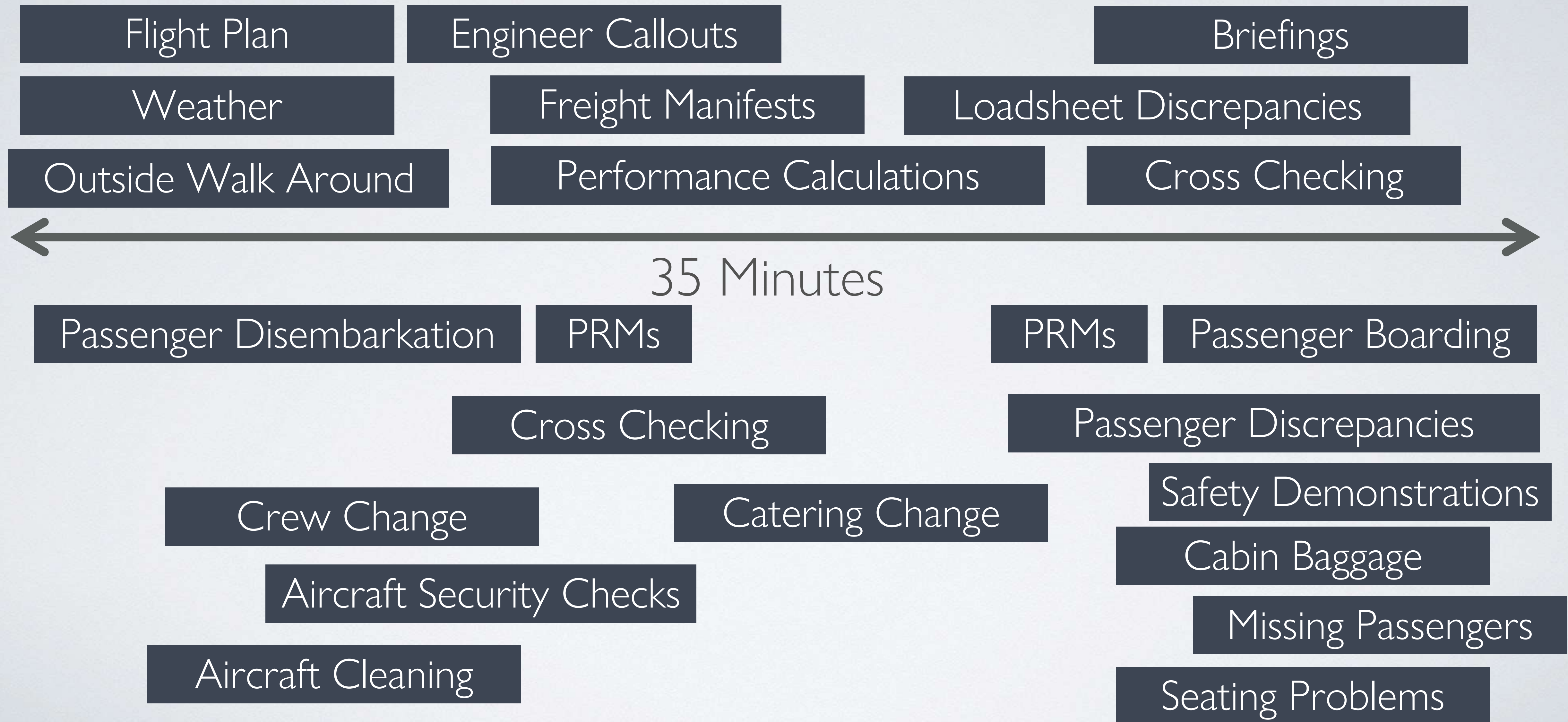
Crew Change

Aircraft Cleaning

Cabin Baggage

Passenger Disembarkation

WORKLOAD



BRITISH CYCLING





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